

Nathan Hoang | Full-Stack Engineer

Hayward, CA | nathanthomashoang@gmail.com

Competencies/Skills

- **Programming Languages:**
 - TypeScript, JavaScript, PHP, CSS, HTML
- **Libraries & Frameworks:**
 - React, AngularJS, Symfony, Next.js, Material UI, Tailwind CSS, Bootstrap
- **Databases, Platforms, & Tools:**
 - MySQL, MongoDB, Node.js, Postman, Cypress E2E, Kibana, Jest, Periscope, Apache Airflow, Rancher, New Relic, GitHub, Jira, Salesforce, Slack, Zendesk
- Professional experience working in Agile development frameworks such as Scrum and Kanban.
- Excellent communication, organization, problem solving, time management, and leadership skills.

Experience

JAZZHR / EMPLOY | SOFTWARE ENGINEER - REMOTE

JUNE 2022 - JULY 2024

- Architected, developed, and maintained key features and components of JazzHR's SaaS product suite by leveraging technologies like React, Typescript, AngularJS, PHP, Symfony, MySQL, and more.
 - Key contributor in the development and implementation of an innovative AI-driven feature.
- Engineering project lead for a number of initiatives including one to plan and execute crucial updates to the web application and API ensuring adherence to new compliance regulations ahead of mandated deadlines.
- Collaborated and communicated with stakeholders such as product managers, marketing, and support on various initiatives in order to effectively and efficiently deliver projects.
- Swarmed to resolve critical issues throughout the application and wrote detailed documentation.

DEPUTY.COM | SUPPORT RELIABILITY ENGINEER - REMOTE

OCTOBER 2021 - JUNE 2022

- Developed and maintained various support tooling and scripting for the Global Support Team in order to enable the team to more efficiently support clients.
- Partnered closely with engineering teams to help code debug/troubleshoot for key strategic clients.
- Led various training & knowledge share initiatives across the Global Support team including API training.

INDEED | SENIOR ENTERPRISE CLIENT SUCCESS SPECIALIST - SAN MATEO, CA

APRIL 2018 - APRIL 2021

- Provided on-demand technical support and day-to-day digital advertising campaign management for 20+ large enterprise clients, generating \$250K in monthly revenue.
- Utilized data analytics tools, including, Salesforce, Tableau, and Excel to maximize strategies and ROI.
- Trained 7+ new hires and won a regional award for excellence and collaboration as voted by peers.

Education

SAN DIEGO STATE UNIVERSITY — SAN DIEGO, CA

Bachelor of Arts – Economics (Overall GPA: 3.88; Major GPA: 3.9)

- **Awards/Honors:** Graduated Summa Cum Laude; 5X Dean's List
- **Clubs/Activities:** Phi Beta Kappa Honor Society